

BODY LANGUAGE FOR SALES AND NEGOTIATIONS

Led by Adrienne Carter, the foremost expert on facial expressions, emotions and behaviour, helping global, national and SME's improve their communications,

In business, relationships matter, with your customers, with your colleagues and with your partners too. But when you get together, things aren't always easy. How many times have you come out of a meeting thinking it could have gone better.

Thankfully, there's a failsafe way to make sure every meeting you hold isn't wasted, and that you always achieve the very best outcome possible between whoever's in the room.

KEY TOPICS

- **The art of communication excellence**
- **Body language signs and nuances – positive and negative**
- **Facial expressions to go beyond the words**
- **Reactions and responses to negotiate and win**

**2.5 hour online
course**

£99

per delegate

For more information

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